



Mayor's Office on Criminal Justice
For More Information Call: 410-396-9521

Tips for Dealing with Bad Neighbors



Problem
Neighbors
&
Businesses



Neglectful
Property
Owners



Illegal
Dumping



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311 and 911 are your most powerful tools!

Police and City Agencies have tools to address these issues, but they need evidence

YOU are the eyes and ears of the community

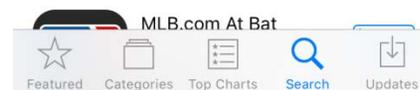
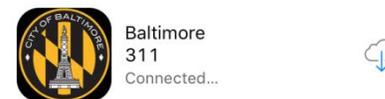
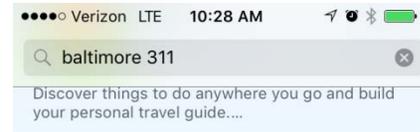
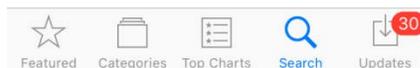
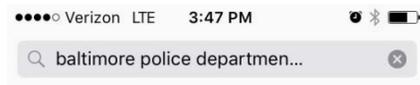


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What is Evidence?

Pictures and clear descriptions of the issue are the best evidence. If you are taking pictures, make sure you are safe.

The Baltimore Police and 311 Apps are good ways to submit detailed reports.



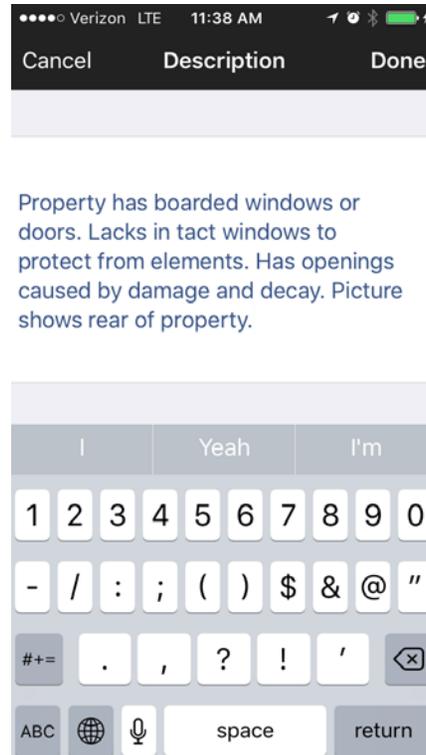
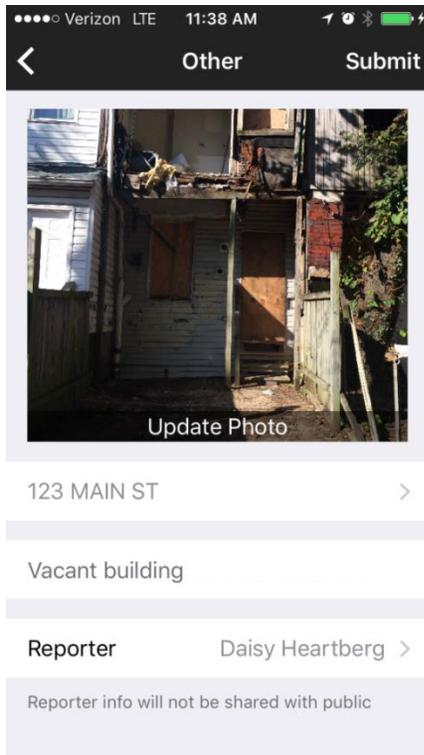


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What is Evidence?

Your report should describe *in detail*, the physical proof of the crime, nuisance activity or physical blight

Do:



Don't:



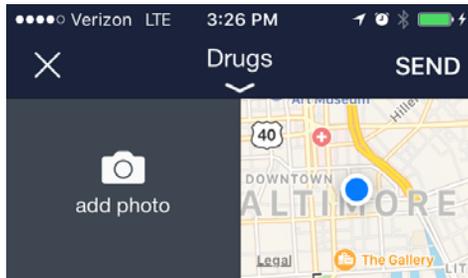


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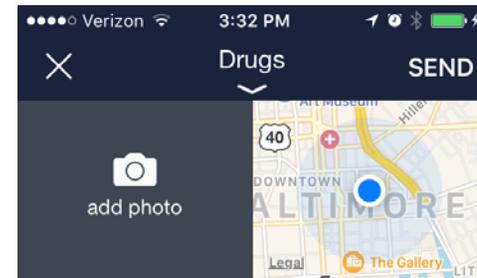


Food Market Convenience - 123 Main Street

Observed drugs and drug paraphernalia located behind the store counter on two occasions. Information gathered from neighbors indicates a connection between the recent shooting on the unit block of main street and the drug activity both inside and outside of store.

+ Add Contact Information

Don't:



Food Market Convenience - 2200 block of Main Street

Constant loitering and drug activity

+ Add Contact Information



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Problem neighbors and businesses refer to any property where there is illegal or disruptive activity. Common examples include stash houses, businesses that allow for violent behavior, and constantly loud and noisy neighbors.



Problem
Neighbors
or
Businesses

Actions you can take:

1. Encourage your **neighbors** to report crime through 911 and 311
2. Work with your **district commander or local community officer** to document illegal and disruptive activity
3. Work with your **housing, health and fire inspectors** on the best strategy for code enforcement.



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Neglectful Property Owners are property owners who allow their properties to become dangerous or a bother to other neighbors. These owners often do not live in or near their property.



Neglectful Property Owners

Actions you can take:

1. Encourage your **neighbors** to report these properties to 311
2. If building is open to casual entry and/or open to the elements, use 311 to report possible vacant building*
3. If property is secure and occupied, work with your **housing inspector** on a strategy for code enforcement

*If the city puts a vacant building notice on the property you can put requests into 311 to have the house cleaned and secured.



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Illegal Dumping is disposal of trash on public or private property outside of a trash receptacle.



Illegal
Dumping

Actions you can take:

1. Encourage your **neighbors** to report illegal dumping through 311 and 911
2. Neighbors should report dumping to 911 if it is **in progress**
3. Neighbors should report trash that has already been dumped to 311 to be cleaned and investigated*

*If you want an inspector to investigate the source of the dumping, make sure you and your neighbors submit an Illegal Dumping service request.



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Useful Tools

<http://csr.baltimorecity.gov/>: look up the status of your service requests

<http://cels.baltimorehousing.org/codemap/codemap.html>: look up sales, ownership, and vacant status of properties

http://cels.baltimorehousing.org/Search_On_Map.aspx: search for violation notices and citations on properties

http://cels.baltimorehousing.org/reg/Reg_MFD_Search.aspx: see if a property is registered as a multiple family dwelling unit or rooming house



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